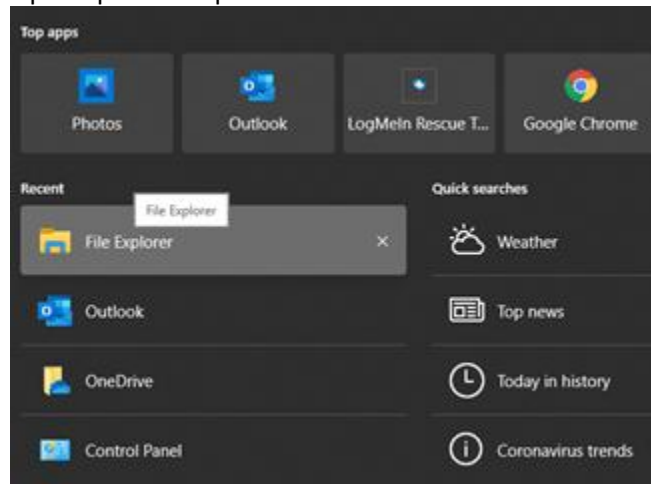


SCCM Software Installation

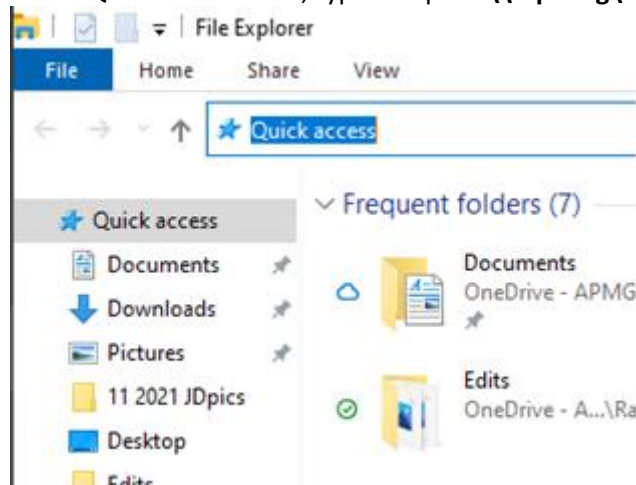
Reinstalling a software program is one of the more basic troubleshooting steps available to any computer user, but it's often an overlooked step when trying to solve a software problem. If whatever problem you're having with the program is caused by corrupt or missing files (the most common cause of software problems), a reinstall is very likely the solution.

The proper way to reinstall a software program is to completely uninstall it and then to reinstall it from the most updated installation source you can find. Reinstalling a program is method can be used as a backup when software is not working properly, because this simple solution may help to avoid hours of troubleshooting.

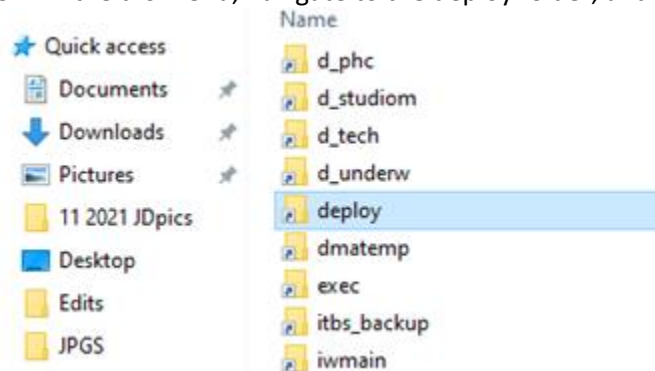
1. Open up a File Explorer



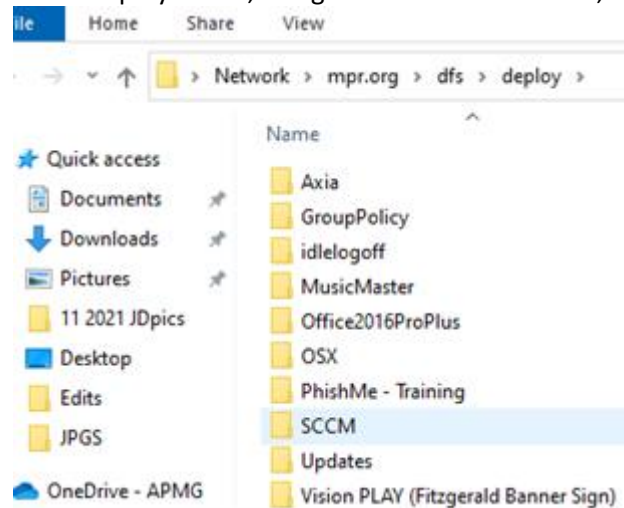
2. In the **Quick Access** field, type this path **\\mpr.org\dfs** and hit enter:



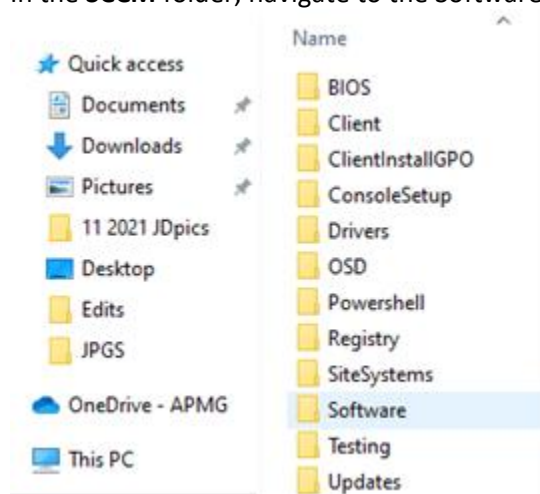
3. In the **dfs** menu, navigate to the deploy folder, and double click on it



4. In the deploy folder, navigate to the **SCCM** folder, and double click on it



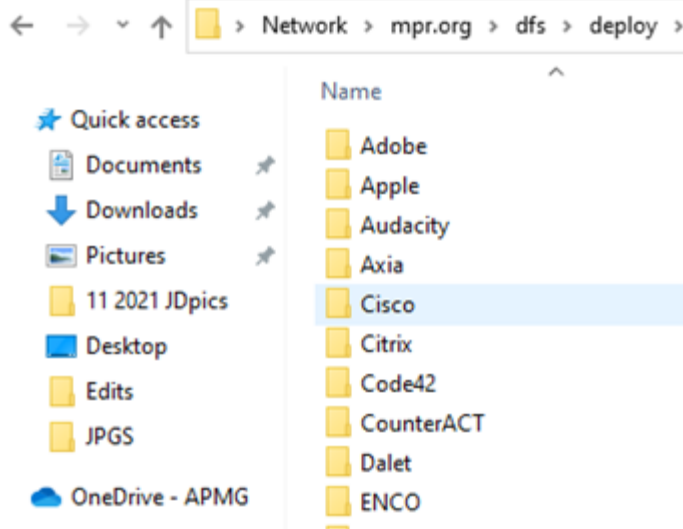
5. In the **SCCM** folder, navigate to the Software folder, and double click it



Once you are in this folder, you will see a list of software that is available for re-installation. Choose the application that directly coincides with your issue and continue with the following steps. (We will use **Cisco Jabber** a software example. The steps should be the same with whichever option you choose.)

6.

6. From the Software folder, open the **Cisco** Folder



(Steps 1-5 can also be accomplished entering this path:
<\\mpr.org\dfs\deploy\SCCM\Software>)

7. Choose the latest version of software that is available

Name	Date modified
Customization	4/24/2015 12:39 PM
v10.5.2.45439	12/8/2014 3:08 PM
v10.5.4.51578	1/27/2015 4:03 PM
v10.6.0.52330	2/3/2015 2:22 PM
v10.6.1.55781	4/24/2015 4:41 PM
v10.6.4.63238	7/1/2015 1:33 PM
v11.0.0.65527	7/8/2015 12:26 PM
v11.1.2.24949	12/21/2015 2:09 PM
v11.5.0.26858	1/7/2016 3:35 PM
v11.6.0.35037	5/12/2016 1:27 PM
v12.1	12/17/2018 1:46 PM
v12.7	11/20/2019 10:57 AM

8. Select the **CiscoJabberSetup** , and run the file

